

## **HR Resolutions Adds TWO HR Managers to Growing Team Supporting Small Business Needs During Pandemic**

**Harrisburg, PA-based HR Resolutions adds TWO Human Resource Managers to support the ongoing needs of small businesses during the most challenging time (pandemic) supporting the ongoing needs of their workforce**

HR Resolutions, a firm providing human resource consulting and services, welcomes new HR Managers, **BOTH Jessica Wingfield and Cristal Perez-Rodriguez**, to its growing team, during a time in which there is a need for small businesses to receive HR support for ongoing personnel changes during COVID-19 pandemic.

The Harrisburg based (Lower Paxton) firm supports the HR needs of small businesses.

Currently small businesses have immediate needs resulting from the pandemic in the areas of unemployment compensation, workers' compensation, work from home, absenteeism, and offboarding.

The firm's Founder, Karen Young, rose to the challenge early in March providing a series of ongoing FREE webinars to support the many challenges these Central PA businesses were facing. Adding additional clients to the firm, it was not long before she saw a need to add seasoned HR professionals to the firm.

Both ladies are well-rounded HR professionals. Both new employees are bilingual, speaking English and Spanish, which adds value to clients that may have language translation needs to support their workforce.

Their bios are as follows:

### **Jessica Wingfield**

#### **HR Manager**

Jessica joins HR Resolutions with over 20 years of experience in the Human Resources industry. Jessica's experience in supporting organizations as a well-rounded human resources professional positions her to support any HR inquiry or task will be a tremendous asset to the organization. Her flair for implementing solutions to increase employee engagement and improve processes utilizing

existing tools, without increasing budgets, will be instrumental in serving the firm's clients.

Experienced in both administering human resources related tasks and establishing HR programs such as policies, benefits and record keeping, will be of great value to HR Resolutions. She is very passionate about anything HR related and really enjoys learning more about the industry and is very excited to work for HR Resolutions founder, Karen Young.

Jessica holds various professional certifications, including Certified Microsoft Office Specialist, allowing her to utilize advanced MS Excel functionalities to automate record keeping systems saving business owners precious internal resources.

She is enrolled in Southern New Hampshire University in which she is scheduled to graduate with a bachelor's degree in Human Resources Management in 2021 and is simultaneously studying for her SHRM certification in which she is expected to earn later this year.

Jessica is an active volunteer in the Zion Assembly of Harrisburg and serves as both the Communications Director and Childrens Director for the church.

She loves reading Jodi Picoult novels in her spare time and studies Chinese historical dramas. Jessica is an animal lover and enjoys posting pictures of her pets to social media accounts and shopping for toys and accessories for them.

## **Cristal Perez-Rodriguez**

### **Human Resource Manager**

Cristal joins HR Resolutions with a Master of Science in Organizational Development from Abilene Christian University (Abilene, Texas). A bit of an overachiever, she is the youngest person to complete this graduate program from Abilene.

Cristal's broad HR experience includes internships, payroll, onboarding, offboarding, and benefits, making her a well-rounded HR professional. Her positive attitude allows her to reach her goal of creating a thriving work environment, supporting an organization's biggest asset, its employees.

Cristal has worked for a major technology company (Aspire Ventures) and one of the largest retail establishments (Target). Her experience will allow her to provide innovative solutions to the clients of HR Resolutions.

The past four years, Cristal has volunteered with Junior Achievement in both York City and Lancaster County schools, helping students learn about opportunities post-high school which include exploring trade schools, job shadowing, and applying to college. She is a volunteer for Habitat for Humanity.

Cristal is currently studying for her SHRM certification.

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Visit HR Resolutions on Facebook at [www.facebook.com/HRResolutions](http://www.facebook.com/HRResolutions).  
HR Resolutions can be reached at 717-652-5187

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